

# Product features

SAS  
Priority  
Cargo

SAS  
General  
Cargo

SAS  
Pharma  
Cargo

SAS  
Budget  
Cargo

	SAS Priority Cargo	SAS General Cargo	SAS Pharma Cargo	SAS Budget Cargo
<b>Product code</b>	PAA	GEN	PAA/GEN/SBA/HBA	BUD
<b>Network</b>	All SAS flights + scheduled trucks*	All SAS flights + trucks + other airlines	SAS flights and trucks on CEIV certified lanes	Selected SAS flights + trucks
<b>Special handling</b>	Selected types	Most types	PIL + COL, CRT, ERT, FRO, ACT	HER, HEA
<b>Min. weight per shipment</b>	None - Minimum rate applies	None - Minimum rate applies	None – Minimum rate applies	500 kg
<b>Max. weight per piece</b>	Slimbody flights - depending on aircraft. Widebody flights - aircraft limitations	Slimbody flights - depending on aircraft. Widebody flights - aircraft limitations	Slimbody flights - depending on aircraft. Widebody flights - aircraft limitations	Slimbody flights - depending on aircraft. Widebody flights - aircraft limitations
<b>Tolerances</b>	10%, Max 50 kg	10%, Max 50 kg**	10%, Max 50 kg**	None**
<b>Global export handling time*</b>	120-180 min	180-300 min	180-300 min (depending on product code)	180-480 min
<b>Global import handling time*</b>	120-180 min	180-300 min	180-300 min	180-480 min
<b>Global transfer handling time*</b>	120-180 min	180-300 min	180-300 min	180-480 min
<b>Booking channel</b>	Online + 24/7 Customer Support Center	Online + 24/7 Customer Support Center	Online + 24/7 Customer Support Center	Online

\* Restrictions may apply

\*\* Over tendering may result in a new booking and price to be confirmed by customer

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<b>Tracking, web and mobile</b>	Yes	Yes	Yes, incl. GPS and temperature alarm	Yes
<b>Ready for carriage check**</b>	Weight and dimension check at acceptance. Customer will be contacted if needed	Weight and dimension check at acceptance. Re-book/re-price if required	CEIV check list. Designated temperature controlled facilities. Weight and dimension check at acceptance	Weight and dimension check at acceptance. Re-book/re-price if required
<b>Special Commodities</b>	Furs, Wearing apparel, Electronic products, Chemicals & Pharmaceuticals	Fish, Fruit & Vegetables, Livestock, Furs, Wearing apparel, Electronic products, Chemicals & Pharmaceuticals	Pharmaceuticals	None
<b>Temperature control during transport</b>	No	No	Yes****	No
<b>Direct delivery</b>	On request for larger shipments	On request for larger shipments	Need approved SOP	No
<b>Rating</b>	Dynamic, depending on weight, volume, capacity and demand	Dynamic, depending on weight, volume, capacity and demand	Dynamic, depending on weight, volume, capacity and demand	Dynamic, depending on weight, volume, capacity and demand
<b>Money Back Guaranty</b>	No***	No	No***	No

\*\*\* Due to the current situation and possible changes to our traffic program, Money Back Guarantee is withdrawn until further notice for SAS Priority Cargo & SAS Pharma Cargo.

\*\*\*\* Temperature control on all Intercontinental flights (to/from US and Asia Pacific) for all shipments above 500 kgs (actual weight) and on designated trucks between OSL, CPH and STO for all shipments above 3.000 kg (actual weight).